

## Demystifying Diversity & Inclusion



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#### Overview

Little d & i -- general info, not representing DDI group Definitions

Examples

Some Ideas for Implementing Changes (not exhaustive)



## Let's Talk About Taxonomies!

• Classification: Looking at common characteristics – how are things the same

• Diversity: Making an effort to <u>notice & respect the</u> <u>differences</u>





## What does diversity look like?

Many facets

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- Inner items more fixed
- Outer items more likely to change

All taken together provide better view of the whole person





## "More Like This" vs "You May Also Like"





## More Like This

#### **Optimize for similarities:**

- Teams are more comfortable, more confident but...
- Lower quality of decisions/outcomes<sup>1</sup>
- Products and systems tend to serve the needs of a smaller subset of the people
  - Some overlap with UX and accessibility





## You May Also Like

Benefits from increasing differences<sup>2</sup>:

- Companies in the top 25% of gender diversity are more likely to outperform, with 15% higher financial returns
- Ethnically diverse companies are 35% more likely to outperform.
- Women led tech companies have 35% better ROI and 12% higher revenue
- Organizations with inclusive cultures have 39% higher customer satisfaction

Diversity doesn't happen by accident. You have to do things differently than the way you were doing it before. People still say there is a false choice between excellence and diversity. Talent is evenly distributed, it's the opportunities that aren't.

~ Angela Cleveland



## Inclusion

Inclusion requires identifying and removing barriers (e.g. physical, procedural, visible, invisible, intentional, unintentional) that prevent members' participation and contribution.





## Inclusion



#### DrupalCorn Cdmp 2018

## Intersectionality

The interconnected nature of social categorizations such as race, class, and gender, regarded as creating overlapping and interdependent systems of discrimination or disadvantage; a theoretical approach based on such a premise. (Oxford Dictionary)







## Fairness and Equitable Treatment

Treating people fairly may require different approaches that do not imply a lesser standard of performance.





## Equality vs Equity



https://www.youtube.com/watch?v=MIXZyNtaoDM



## Equality vs Equity vs Justice









## Inclusive Language

## Words matter.





# We can't make assumptions

Image: https://bit.ly/2xwP4RX



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## Let's Talk Drupal









Part of being a welcome and inclusive community means finding ways to value experiences and identities that are sometimes devalued or minimized.

~ Rev. Barbara Pescan





## Hiring Practices and outreach

Start with job descriptions: Watch for "coded" language that tends to appeal to specific groups and exclude others

Think about your process. Does it give advantage to certain people?





## Other Things to Think About

 Bias-checking filters for job descriptions (ex: Textio)

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• Workplace policies

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- What are you promoting?
- How "safe" is your environment?



# Ways we can foster inclusivity at events?





## Ways we can foster inclusivity at events?

- Families
- Neuro-diversity
- People who live with

#### disabilities



## Call for Papers

To have a more diverse speaker line-up - you need to invite a diverse range of speakers.

Include a Diversity and Inclusion section in the CFPs





## According to Preston So:



Preston So @prestonso

Follow

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A #diversity #inclusion section in your #callforpapers asks whether a speaker has context affecting their ability to present a session, such as oppression or marginalization. It helps you find those who lack opportunities and privilege so you can lift and center their voices. 11/



3:32 AM - 10 Sep 2018

https://twitter.com/prestonso/status/1039099217455800320



## Accessible Presentations

- Font size and weight
- Content placement
- Color contrast
- Slide effects and transitions, etc.
- Is there visual content that needs to be described?
- Is the presenter speaking loud enough, is there a microphone?

## Inclusive Body Language

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## Inclusive Body Language



Image: https://bit.ly/2znolsF



## How to get involved

- Be an ally
- Sharing pronouns
- DD&I Slack channels in Drupal
- Local Accessibility meetups
- Volunteer at local camps, meetups, and DUGS



#### **Questions and Discussions**





#### Resources

1 "The Trouble with Homogenous Teams," MIT/Sloan Review <u>https://sloanreview.mit.edu/article/the-trouble-with-homogeneous-tea</u> <u>ms/</u>

2 https://www.slideshare.net/womenwhotech/disrupting-the-startup-bro grammer-culture/2





## Resources (continued)

Preston So -

https://twitter.com/prestonso/status/1039099199516823562

Aimee Degnan – https://www.youtube.com/watch?v=DBPRnI9NGTk&index=13&list=PLgf WMnl57dv7vxF125-NcoV0XI2uxgv1P

In the kingdom of the blind – https://bridgetkromhout.com/blog/in-the-kingdom-of-the-blind/

http://ericholscher.com/blog/2017/aug/2/pacman-rule-conferences/

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#### Resources

Rev. Barbara Pescan

https://www.uua.org/lgbtq/welcoming/ways/200008.shtml

